

Returns & Refunds Policy

RETURNS POLICY

We want you to be completely satisfied with your purchase and take great pride in the quality of the products we sell. Supporting this with great customer service is our top priority.

If you are not completely satisfied with your purchase, please follow these guidelines, and we will help you to return your purchase to us.

Sale items cannot be refunded but can be exchanged for a different size or another item of equal or lesser value. Free return shipping on your first order*. The customer is responsible for ALL shipping costs on returns back to Tadachi for additional orders. Didn't like the color or sizing? For exchanges, we'll waive the return shipping cost on items sent to you*.

If a package is sent back to Tadachi as "return to sender" due to the wrong receiving address, the customer will be notified. The customer is then responsible for the package returning charge, including the new shipping charge to resend the package. If the customer wishes to cancel the order, we will refund the amount minus all shipping charges.

Any returns made without Tadachi issued Return Authorization number OR returned worn/without tags attached will not be accepted. Tadachi reserves the right to reject any return and will determine action on a case-by-case scenario. If you receive a defective item, please contact tadachi.thegitalmarketing.com so we can resolve the situation immediately.

To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

NOTE: Once you get approved, please ship the package back to us within 1-3 days. Any returns shipped back to us upon approval longer than 3 days may not be refunded.

Delivered Items Reported Missing:

Any items confirmed delivered by the postal service and are confirmed via tracking provided are deemed delivered. Therefore, if a customer claims they are not in receipt of the item, yet tracking shows delivered, the customer will not be refunded. Tadachi

denies any responsibility for processing a refund or resending an item if said item is confirmed as delivered.

THE RIGHT TO CANCEL

We accept order cancellation before the product is shipped or produced. If the order is canceled, you will get a full refund. We cannot cancel the order if the product is already shipped out.

You have the right to cancel this contract within 14 days without giving any reason. The cancellation period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the last good.

To exercise the right to cancel, you must inform us of your decision to cancel this contract by a clear statement via email.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right of cancel before the cancellation period has expired.

To cancel, you can use the following contact:

Cancellation and Returns

<https://tadachi.in/> E-Mail: info@tadachi.in

Additional non-returnable items:

- Gift cards

Gifts: If the item was marked as a gift when purchased and shipped directly to you, you'll receive a gift credit for the value of your return. Once the returned item is received, a gift certificate will be mailed to you.

EFFECTS OF CANCELLATION

Refunds (if applicable):

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you cancel this contract, we will reimburse all payments received from you, including the costs of delivery [only if your selected choice of delivery was standard shipping], without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract.

If you are approved, then we will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

We will collect the goods. You will have to bear the direct cost of returning the goods and provide us with a shipping tracking number.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics, and functioning of the goods. Goods can be returned and will be accepted only in their original packing, unpacked, unopened.

The right to cancel does not apply to the following kind of contracts:

- Contracts for the supply of goods that are made to the consumer's specifications or are clearly personalized.
- Contracts for the supply of goods to companies.